

Warning – Account Maintenance is in use.
Reports produced whilst account being changed may be inaccurate

This message is sometimes displayed when using the Sage Line 100 Nominal Ledger. It usually indicates that someone else is also using the Nominal Ledger but occasionally can appear after a Runend failure or PC problem.

In order to clear the message, carry out the following:

1. Ensure no-one is in Nominal Ledger or performing Runend
2. Select options: Nominal Ledger –Utilities –Data Integrity
3. When the ‘Clear Rept/Ac Lock’ screen is displayed, answer ‘Yes’ to all 4 questions by pressing ‘Y’ key on keyboard and pressing Return after each one.
4. When the ‘Month End/Update Flag’ screen is displayed, answer ‘Yes’ to all 4 questions by pressing ‘Y’ key on keyboard and pressing Return after each one.
5. **BE CAREFUL**. When the ‘Generate Index Files’ menu is displayed, DO NOT select Create All.

In Windows version, simply select the red X in top right corner of menu box to exit from the program completely. If the ‘Prove’ tab screen is already displayed, click on the red X (top right corner) to exit from the program completely.

Alternatively, just press Escape to exit from the program completely.

The “Warning –Account Maintenance is in use” message should no longer be displayed.